

BATTERY TESTING

1. Charge the device overnight to ensure it is fully charged before testing.
2. Record the time you take the device off charge in the table below.
3. Record the time the device battery powers off (completely runs out of battery) in the table below.
4. Calculate the total hours the device battery lasted and record it in the table below.
5. If it lasted less than ***17 hours**, please contact us to continue troubleshooting further.
 *Note: We consider 17+ hours of battery life to be sufficient, as this ensures the device can last typical waking hours. To ensure reliable performance, we recommend charging your device overnight each day so it's ready for use the following day.
6. If you do not have a strong enough 4G signal in your area, the battery life can be negatively impacted (this can be true in metro areas as well as regional areas). We recommend testing in 2 separate locations to rule out *geographical causes.
 *Note: Despite geographical causes, battery life may still improve through our remote reprogramming.

Test 1 Date:
Location:

Test 2 Date:
Location:

Taken <u>OFF</u> Charge	
TIME	
Battery (%)	
Time Device Battery <u>Powered OFF</u> (runs out of charge)	
TIME	
Battery (%)	0%
Device Battery Life (Total Hours)	

Taken <u>OFF</u> Charge	
TIME	
Battery (%)	
Time Device Battery <u>Powered OFF</u> (runs out of charge)	
TIME	
Battery (%)	0%
Device Battery Life (Total Hours)	